

STUDENT ADVOCACY & SUPPORT

ZipAssist

The University of Akron



learn more

www.uakron.edu/zipassist

The University of Akron



SO, WHAT DOES SUPPORT REALLY LOOK LIKE?

ZipAssist is a safety net at UA—here to help students (and families!) navigate college. One of the best ways we can help is by listening, supporting, and offering resources - both on and off campus.





Mission Statement

To empower, inform and support students at The University of Akron by connecting them with essential resources, personalized guidance, and holistic wellness tools to help them persist and thrive.

Holistic Support

Promote physical, emotional, and social wellness by offering integrated support services such as wellness initiatives, student check-ins, unique student support, and basic needs assistance.



Resource Navigation

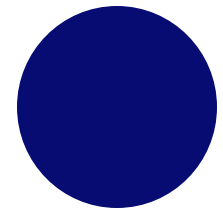
Ensure students can easily access community programs, mentorship opportunities, basic needs resources, and campus navigation support to overcome barriers and remain enrolled. Meet students' individualized needs through case management and relevant student supports.



Inclusive Partnerships

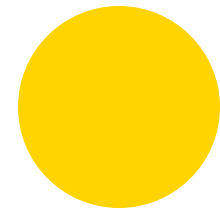
Build meaningful connections between students, families, campus partners, and the broader community to support the dynamic needs of students, such as foster/kinship care students, commuter populations, parenting Zips, and those with extraordinary hardships or basic needs.





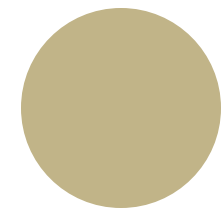
**Connection with
resources**

www.uakron.edu/referral



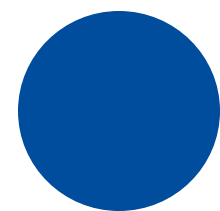
**Basic Needs
Resource Center**

www.uakron.edu/cupboard



**Connection with
Families**

uakron.campusesp.com



**Help navigating
college**

www.uakron.edu/zipassist





PROGRAMS

ZipAssist offers student-focused programs designed to meet basic needs and foster academic success, including food distributions, emergency grants and scholarships, wellness workshops, mentorship opportunities, and family-centered initiatives.



PROGRAMS



BASIC NEEDS RESOURCE CENTER
CAMPUS CUPBOARD
CLOTHING COLLAB
ROO-STORE



EMERGENCY FINANCIAL ASSISTANCE
GRANT PROGRAMS
NON-TUITION RELATED EMERGENCY AID



PARENT & FAMILY PROGRAMS
FAMILY WEEKEND
INFORMATION & RESOURCES



HOLISTIC WELLNESS
RESOURCES & TRAINING
PEER-TO-PEER PROGRAMS
RELAXATION SPACES



EDUCATIONAL TRAINING
STUDENT SUPPORT SERVICES
MHFA & QPR TRAINING





SERVICES

Through personalized guidance and case management, ZipAssist promotes emotional and social wellness—through student check-ins, wellness training, and individualized resource connections to help students persist and thrive.



SERVICES



HELP-A-ZIP REFERRAL PROGRAM
CASE MANAGEMENT
ONGOING SUPPORT & RESOURCES



CAMPUS INFO/NAVIGATION
SIMMONS HALL FRONT DESK



FINANCIAL LITERACY EDUCATION
BLUE TO GOLD WORKSHOPS



OFF-CAMPUS LIVING
COMMUTER RESOURCES
LANDLORD CONNECTIONS





PARTNERSHIPS

ZipAssist collaborates with campus departments and community organizations to expand access to essential resources, strengthen support networks for students, and create a unified approach to the success and well-being of our Zips.



PARTNERSHIPS



**COMMUNITY PARTNERSHIPS,
CONNECTIONS & RESOURCES**



**PARENTING STUDENT SUPPORT
CHILDCARE ALLIES**



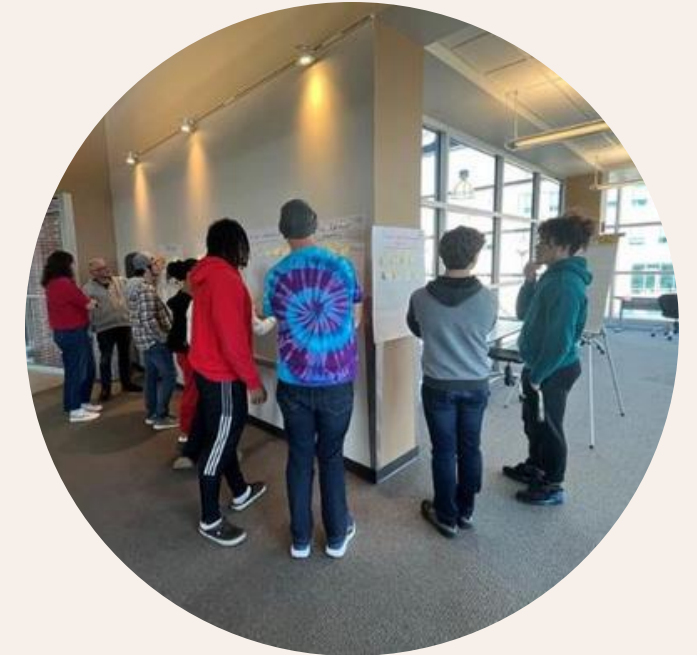
CAMPUS COMMUNITY GARDEN



**MENTORSHIP PROGRAMS
JUMPSTART-POWERED BY PNC**



**STUDENT SUPPORT
OHIO REACH - FOSTER/KINSHIP CARE
DISPLACED YOUNG ADULTS**



SUCCESS STORIES



4,329

Number of food visits from
January 1 – July 1, 2025

16,973

Number of meals provided



1,218

Number of Help-A-Zip
referrals received in AY25

2,739

Number of actions or
resources provided



4,150+

Number of students
engaged at AY25 programs

413

Number of families
engaged in programs

“Thank you so much—you made my whole day better. I’ve been sweating this for a while and was really worried about classes next semester. I work multiple jobs and knew about the support here at UA. However, when I found myself in a pinch, I started to worry whether that support was really there. Now, I feel reassured. Thanks again.” - Student recipient of an emergency grant, AY 2025



SMALL ACTS, BIG IMPACT



Connect with us!

Whether you're helping with food inventory, tending the campus garden, or attending a ZipAssist campus event, there are plenty of hands-on ways to get involved with our work!

Connect a Friend...Or Yourself!

Through the Help-A-Zip program we assist hundreds of students throughout the year. Common issues/questions relate to: academic, financial personal, emergency aid, or mental health.

Attend a program!

Each week the office hosts a program, workshop, or drop-in event. Follow us on social media to see what program we are offering next!

Volunteer with us!

Volunteering is more than just giving your time — it's a chance to grow, build connections with fellow students, and be part of something bigger.

When you get involved, you help create a more supportive, caring campus community for all Zips.



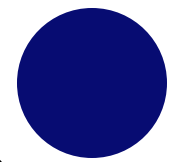
A great place to start

www.uakron.edu/referral

ZipAssist

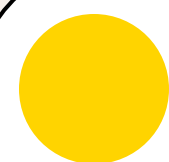
The University of Akron

YOU ARE
enough
♡ ZIP



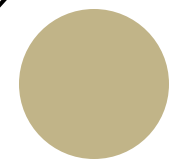
Connection with Resources

www.uakron.edu/referral



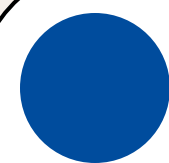
Basic Needs Resource Center

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Connection with Families

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Help Navigating Campus

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